



Family Communication Plan

Set contact trees, backup meeting points, radio notes, and offline communication protocols before networks fail.

During floods, blackouts, severe weather, or large-scale disruptions, mobile networks may become unreliable. A clear communication plan helps families reconnect quickly, reduce panic, and coordinate safely during emergencies in Malaysia.

Family Members & Emergency Contacts

Name	Phone Number	Role / Notes

Emergency Meeting Points

Scenario	Location
Nearby Meeting Point (walking distance)	
Flood Evacuation Location	
Out-of-Area Family Meeting Point	
School Pickup Backup Plan	

Family Contact Tree

Use a simple communication chain so one person only needs to contact 1–2 others instead of everyone at once.

Primary Contact	Contacts

Radio & Offline Communication Notes

Item	Details
Emergency Radio Frequency / Channel	
Walkie-Talkie Channels	
Battery Storage Location	
Power Bank Charging Plan	
Offline Maps / Printed Maps Stored At	

Emergency Communication Protocols

Done	Protocol
■	Send SMS instead of calls when networks are overloaded
■	Check in at scheduled times if separated
■	Keep phones charged above 70% during severe weather alerts
■	Use family WhatsApp groups for updates
■	Have printed contact lists in wallets and emergency bags
■	Assign one out-of-state or overseas contact person

Communication is one of the most important survival tools.

Prepared families reconnect faster, coordinate better, and reduce fear during emergencies.